

FAQs

Q: What is the Residential Parking Permit Program?

The Residential Parking Permit program allows on-street parking by residents who have an approved permit.

There are eight residential parking zones listed as zone A, B, C, E, F, G, H and OTR (Over-the-Rhine). Each zone has special signage posted on the site to indicate the zones designated for residential parking. There are no defined spaces within the zones. Anyone with the Residential Parking Permit can park in any of the spots available in the designated zones on a first-come, first-serve basis.

Q: Are permit holders guaranteed a parking spot?

No. If no spaces are available, a resident with a permit will need to find alternative parking, such as a metered space or off street.

Q: The car I drive isn't registered to me. Can I get a permit for it?

Please contact the office to discuss your unique circumstance and we will do our best to find a solution.

Q: Can a residential parking permit issued for one zone be used in another?

No, permits are only valid in the zone that you apply for which must be where you reside.

Q: How much do permits cost?

The standard OTR permit is \$60.00 annually; \$25.00 for those who qualify as low income. All other zones are \$30.00 for a full year, \$15.00 for half year. Guest passes are \$5.00 each and are valid for 2 Weeks. They are limited to 5 per month.

Q: Wait, I already purchased a 2022 permit. Am I being double charged here?

No. If you purchased a 2022 physical permit, those permits, and that program are no longer active. The new digital based program does not follow the calendar year and instead gives you the chosen amount of time purchased beginning the moment the payment is processed. For those people that already have a 2022 physical permit, you will receive a pro-rated credit for the time remaining in 2022, as a deduction from the price of the new digital permit. For instance, if you own an old annual OTR permit and purchase a digital permit in July 2022, you will be credited 6 months. In this case 6 months equals \$30. \$30 would be taken off the price of the new digital permit. We will issue refunds for remaining time, only credit towards the purchase of a new permit.

Q: But I still have 6 months left until the end of 2022, you are making me pay more!

Again, no. The physical permits that were purchased annually no longer are valid. You are required to purchase a new digital permit at the pro-rated price, that would then be active from the time of purchase to 6 or 12 months depending on what you chose.

Q: How do you pay for your permit?

Please visit <https://cincinnati.thepermitportal.com> to register for your account as well as to apply for new permits. You may use any credit card on the online portal. If you need to pay by cash, you

may come to the Parking Facility office at 300 West 6th Street.

Q: How are the permits enforced?

Parking Enforcement will look up the plates parked in each residential zone digitally using their Ipad. Additionally, Parking Enforcement patrol cars will soon be updated to include Digital LPR (License Plate Recognition) technology.

Q: How long does it take to get a permit once the application is received?

Your permit will be valid immediately after your payment is processed. The overall permit application is very quick, and we can have an application approved in as little as 10 minutes!

Q: Will I receive a parking permit decal?

No, we are no longer issuing physical decals, the system will be digitally monitored by license plates.

Q: What if I have temporary tags?

You must use the plate information that you currently have until the new plates arrive. Once that happens, you are required to update your information in your account profile. Only the current plates that are associated to the permit will be valid.

Q: Can I request passes for guest of my Air B&B?

No, passes are for permanent residents only. No sharing of permits is permitted.

Q: I am trying to get a new permit, but the system is denying me!

Please make sure that you are not going to the old portal. You must go to the new permit site to register for an account. Only there will you be permitted to apply for a new digital permit!

Q: I can't apply for more than one permit!

Please sign up for a separate account for more than one permit per residence. Note the apartment number if applicable. The new system tries to limit the number of permits per address to mitigate the possibility of misuse. Please call 513-352-4530 if you require assistance.